

Flood support for small businesses



Dedicated to a better Brisbane

*November 2023

Brisbane City Council is committed to supporting businesses to recover from severe weather impacts. This fact sheet provides information about the support that may be available from various agencies for small businesses affected by severe weather events.

Brisbane City Council

Temporary workspaces - If you or your staff need a temporary workspace, we have drop-in spaces and co-working facilities available.

- Brisbane Business Hub, Queen Street Mall, Brisbane City.
- Suburban Business Hub, 16 Aspinall Street, Nundah.

Commonwealth Government

National Emergency Management Agency (NEMA)

NEMA provide expertise in natural disaster response, recovery and resilience, to support communities impacted by disasters. Visit nema.gov.au.

Australia Taxation Office (ATO)

The ATO can assist with natural disaster support for affected businesses. Visit ato.gov.au and search 'natural disaster support'.

Services Australia

Services Australia provides support for people affected by declared natural disaster events, such as Australian Government Disaster Recovery payments and Disaster Recovery Allowance. For more information visit servicesaustralia.gov.au and search 'natural disaster support'.

Small Business Debt Helpline

Help to find and apply for grants, concession loans and bill relief, or help with your insurance. To speak to the helpline, phone 1800 413 828 or visit sbdh.org.au.

Financial assistance

Businesses affected by declared natural disaster events may be eligible for financial assistance under the joint Commonwealth-State Disaster Recovery Funding Arrangement. For information on disaster relief currently available for Queensland small businesses, visit business.qld.gov.au and search 'Disaster relief'.

This support is administered by the Queensland Rural and Industry Development Authority (QRIDA) who offer a range of financial programs to assist small businesses and primary producers including disaster assistance.

Queensland Government

The Queensland Government provides financial assistance and recovery support relevant to different business types. Further information is available on the Small Business Disaster Hub, visit business.qld.gov.au.

Legal Aid Queensland

Provides Natural Disaster legal help as well as factsheets for small business, commercial and retail leases. Visit legalaid.qld.gov.au and search 'natural disaster legal help'.

Queensland Small Business Commissioner

The Queensland Small Business Commissioner provides assistance and advocacy for small business. They can informally resolve small business issues and provide mediation for matters relating to your small business lease. Visit qsbc.qld.gov.au.

Non-government support

Business Chamber Queensland

Business Chamber Queensland offers support via their helpline for managing your staff or impacts to your exports during natural disasters. Visit businesschamberqld.com.au.

BizRebuild

An initiative of the Business Council of Australia, BizRebuild may provide assistance to small businesses in Local Government Areas declared as natural disaster zones. Support may include business advisory vouchers and retooling vouchers. Visit bizrebuild.com.au.

Mental Health Support by Beyond Blue

Beyond Blue provides free and confidential support for small business owners and advice about natural disasters and your mental health. Visit beyondblue.org.au and search 'business owner'.

Helpful contacts

Brisbane City Council	3403 8888
Brisbane City Council Business Hotline	133 263
Community Recovery Hotline	1800 173 349
Queensland Small Business Commissioner	1300 312 344
Australian Taxation Office ATO	132 866
Services Australia - Emergency information line	1802 266
Small Business Debt Helpline	1800 413 828
QRIDA	1800 623 946
Legal Aid Queensland - Natural Disaster Legal Helpline	1300 527 700
Beyond Blue	1300 224 636
Business Chamber Queensland	1300 731 988