

# Toowong to West End Green Bridge

Concept Design  
Consultation Report

September 2022



*Dedicated to a better Brisbane*

# TOOWONG TO WEST END GREEN BRIDGE

## Concept Design Consultation Report

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### 1. Executive Summary

Brisbane City Council (Council) is building new green bridges to make it easier to get around the city on foot, by bike or scooter, and by connecting with public transport. The Toowong to West End Green Bridge (TWEGB) will provide a new walking and riding link between the growing West End community and the Toowong Centre, rail and ferry services. Together with the St Lucia to West End Green Bridge (SLWEGB), it will connect to the city's green transport networks, enhancing the river loop riding and walking experiences.

From 15 November 2021 to 28 February 2022, Council undertook community consultation on the concept designs for both the TWEGB and SLWEGB. At this time, Council also released the key findings of the preliminary business cases for each project. The consultation period followed an initial consultation phase in late 2019, and further consultation on bridge alignment options in late 2020 and early 2021.

Residents, businesses and other key stakeholders were invited to provide their feedback on the concept design for the TWEGB, which is based on the preferred alignment from the south-east corner of 600 Coronation Drive, Toowong to Orleigh Park (near Forbes Street), West End. Council hosted a range of activities that allowed residents to provide feedback on the concept design and find out more about the project. This included:

- 10 information sessions at local venues in Toowong, St Lucia and West End, with a total of 776 attendees
- six pop-up visits at ferry terminals, train stations and bridges near the proposed landing locations, with a total of 359 flyers handed out to attendees
- an online survey hosted on Council's website, with 615 responses on the TWEGB received
- meetings with key stakeholders and property owners with an interest in the proposed projects.

In total, 743 pieces of feedback were received for the TWEGB concept design, including via the online survey, email, phone, letter and at information sessions.

Following the consultation period, Council reviewed and summarised all feedback to determine overall support for the TWEGB concept design, as well as key issues for consideration during the next phase of the project.

Overall, key feedback included:

- strong support for the TWEGB concept design, with 87% of online survey respondents completely or somewhat supportive of the design
- support for the TWEGB to be delivered as a priority over the SLWEGB, with some requests to start construction as soon as possible
- general positive feedback on the proposed single mast cable-stay bridge form, with many people commenting the design is modern, attractive, simple and appropriate for the location
- some concerns with design features such as the durability and functionality of the proposed shade cover, as well as the height and visual impact of the bridge mast
- interest in how bridge users will safely and easily connect with destinations in Toowong and West End, and what upgrades to local roads / pathways may be required
- support for the delivery of a new riverside park and plaza space at the Toowong landing
- support to integrate the landing plaza into the existing park and pathways at the West End landing

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- some concerns around impacts to existing trees and public green space, as well as existing cultural and heritage sites, such as Cranbrook Place and Middenbury House
- interest in potential construction timing and impacts, particularly from local residents and river users.

While planning for the TWEGB and SLWEGB was paused in 2022 to prioritise flood recovery activities across Brisbane, feedback on the concept designs will play a critical role in the future development of the projects, including final design treatments, ongoing connections to the city-wide walking and riding network, and management of impacts during construction.

Council will seek additional contributions from the Queensland and Australian governments to help Council deliver these critical projects. If funding is secured during the flood recovery effort, Council will consider progressing the detailed design and procurement process for the TWEGB and SLWEGB to ensure they can be delivered sooner than anticipated.

To ensure the necessary land is preserved for the future construction of the TWEGB, Council has been in ongoing discussions with the owners and developers of the proposed landing site for the TWEGB at 600 Coronation Drive, Toowong. Funding has been set aside this financial year to progress land acquisition at this site, confirming Council's commitment to deliver the TWEGB, once funding is secured to deliver the project.

Council will keep the community informed about the new green bridges and will provide a further opportunity for feedback on the TWEGB and SLWEGB during future project planning.

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## 2. Introduction

Council is building new green bridges across Brisbane to make it even easier for residents and visitors to get around our city. The TWEGB will make it easier to walk or ride between the growing West End community and the Toowong Centre, rail and ferry services.

Feedback from the community has played a critical role in the development of the TWEGB to date. Council is committed to working with the community to deliver the TWEGB to help shape our city's future, making Brisbane an even better place to live, work and relax for generations to come.

Further to an initial consultation phase in late 2019, Council undertook consultation on a shortlist of alignment options for the TWEGB from late 2020 to early 2021. Following the outcomes of this consultation, and additional investigations undertaken to inform a preliminary business case, Council released a concept design for the TWEGB for community feedback in November 2021, marking the next round of community consultation on the project.

At this time, Council also commenced consultation on a concept design for the SLWEGB. A separate report has been prepared to outline the outcomes of consultation on the SLWEGB. Where consultation activities or feedback received related to both projects, it has been included in this report.

### 2.1 Purpose of this report

This report has been prepared to outline the results of community and stakeholder consultation on the TWEGB concept design from 15 November 2021 to 28 February 2022.

This report provides:

- background on the Green Bridges Program (GBP)
- overview of the TWEGB and concept design
- the objectives, approach and timeframes of the consultation program
- a summary of the communication tools used throughout the consultation period, including media, social media, direct mail, digital communication and stakeholder notifications
- participation results from all consultation activities and feedback channels, including community information sessions, pop-up events, an online survey, briefings with key stakeholders and feedback received by phone, email and letter
- a summary of the key feedback themes for the TWEGB concept design, based on a detailed analysis of all community feedback, results of the online survey and formal submissions received
- proposed next steps for the TWEGB.

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### 3. Background

#### 3.1 About the Green Bridges Program (GBP)

Council is delivering more transport options and responding to our growing population, making it easier for residents and visitors to travel around our city now and into the future. Building and investing in Brisbane's roads, bridges, footpaths, bike paths and e-mobility options is creating world-class public and active transport that will help residents navigate the city easily, and will leave a lasting legacy as we set our sights on the Brisbane 2032 Olympic and Paralympic Games.

Council's new green bridges are a vital part of this plan, making it even easier for our residents and visitors to get around our city on foot, by bike or scooter, or by connecting with public transport. The bridges will provide a new link from Kangaroo Point to the CBD, a new crossing at Breakfast Creek and new links from Toowong to West End and St Lucia to West End.. A map showing the location of each green bridge is outlined in **Figure 1**.

The creation of new green bridges is a key initiative of Council's *Transport Plan for Brisbane – Implementation Plan 2018*. Building green bridges also supports the implementation of *Brisbane's e-mobility strategy 2021*, which focuses on opportunities to encourage greater use of e-bikes, e-scooters and other emerging, sustainable e-mobility travel options.

In June 2022, the GBP was included in Infrastructure Australia's *Infrastructure Priority List* as an early-stage proposal, confirming the program is economically significant to the nation and recognising the role it will play in shaping our city for generations to come.

Council's commitment of investing up to \$550 million to deliver the GBP remains on track, with construction of both the Kangaroo Point and Breakfast Creek Green Bridges underway and expected to be complete by 2024.

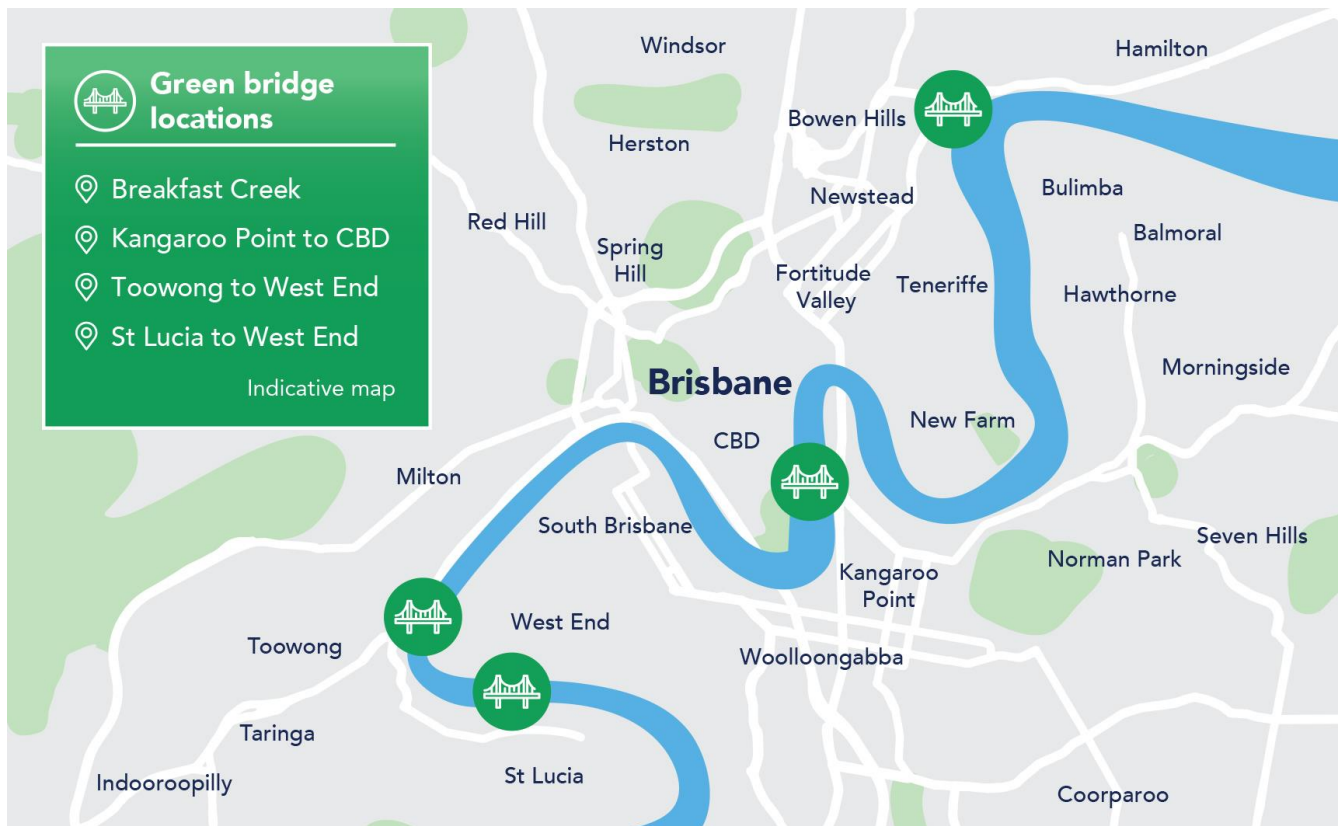


Figure 1 – Green Bridge locations.

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### 3.2 About the Toowong to West End Green Bridge

The TWEGB will make it easier to walk and ride between the growing West End community and the Toowong Centre, rail and ferry services. The new green bridge will:

- offer Toowong residents direct access to markets, restaurants, art and music venues and green space in West End
- link West End residents to shopping, business and health facilities in Toowong
- enable commuters to interchange at Toowong railway station and Regatta ferry terminal, and access high-frequency bus services in West End and South Brisbane.
- provide residents in the southern end of the West End peninsula with improved access to the rail network.

Together with the proposed SLWEGB, it will:

- connect to the city's existing active transport networks, enhancing the river loop walking and riding experiences
- create a more direct route between the Bicentennial Bikeway and University of Queensland (UQ).

#### 3.2.1 Background

Community and stakeholder feedback has been critical to the development of the TWEGB. Initial consultation and pre-feasibility investigations for the project were undertaken in late 2019 as part of the GBP early planning phase. Council completed a detailed analysis of all feedback received and prepared an *Initial Consultation Outcomes* report, which was released on Council's website in March 2020.

Throughout 2020, Council completed further technical investigations and studies on potential alignments and landing locations for the TWEGB. This included traffic and transport modelling, environmental studies, site investigations and initial cost estimates. Based on these studies, Council released a shortlist of alignment options for community feedback from November 2020 to March 2021.

Council reviewed and analysed all feedback received on the alignment options and prepared a consultation summary document and detailed consultation report, which were released in May 2021. Overall, feedback included:

- very strong support for the alignment from 600 Coronation Drive, Toowong to Orleigh Park (near Forbes Street), West End
- many requests for new green space at 600 Coronation Drive as part of the project
- interest in timing for delivery, with strong support for the TWEGB to be delivered as a priority
- requests to minimise project impacts on river users and local residents.

Further detail is available in the *TWEGB Alignment Options Consultation Report and Summary*, which can both be downloaded from Council's website.

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### 3.2.2 About the concept design

In November 2021, Council released a concept design for the TWEGB for community feedback. The concept design is based on the preferred alignment from the south east corner of 600 Coronation Drive, Toowong to Orleigh Park (near Forbes Street), West End. The design aims to provide a modern bridge structure that touches lightly on the river's edge and provides new ways to enjoy the river and local parks.

Key features include:

- a curved single-mast cable stay bridge form with a length of about 280m and mast height of 75m above water level
- a single water-based pier on the Toowong side of the Brisbane River to minimise impacts on river users
- dedicated pathways for walkers and riders, with a minimum width of 6m and accessible grades
- a bridge clearance height of 11.4 metres, with provision for a 70m wide navigation channel
- a rest point and widened pathway (up to 9m) adjacent to the bridge mast with seating and viewing opportunities
- shade along the length of the walking path
- a new riverside green space and plaza at the Toowong landing
- a landing at Orleigh Park that minimises impacts on open space and provides a direct connection to the walking and cycling network.

The concept design was prepared for the purposes of preparing a cost estimate and preliminary business case and seeking community feedback. The design is not final and will be subject to further development during future stages of project planning. A project plan showing the TWEGB concept design is included in **Appendix A**.

### 3.2.3 About the preliminary business case

Based on the concept design, Council prepared a preliminary business case for the TWEGB, which has been informed by a range of initial economic, transport and technical investigations that have assessed the costs, benefits and feasibility of the project.

The preliminary business case indicates the TWEGB would provide a value for money investment for Brisbane ratepayers, delivering improved accessibility and green transport options which will result in reduced congestion, increased economic activity and health benefits. Key benefits include:

- boosts inner city movement and cross river access
- better connects existing green transport routes, including the Bicentennial Bikeway to UQ, and creates new strategic corridors in the inner city
- reduces reliance on private vehicle trips and decreases vehicle emissions
- supports growing e-mobility ridership
- supports a clean, green and sustainable city and healthy lifestyle.

Further detail is available in the *TWEGB Preliminary Business Case key findings*, which can be downloaded from Council's website.



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### 3.3 Key stakeholders

The TWEGB project area comprises the inner city suburbs of Toowong and West End, along with the Toowong Reach of the Brisbane River. Prior to commencing engagement activities, Council completed an analysis of the key stakeholders potentially affected by, or with an interest in, the project.

Broadly, these groups include:

- **Elected representatives:** the local, state and federal elected representatives for the project area which includes:
  - Walter Taylor and The Gabba wards
  - State electorates of Maiwar and South Brisbane
  - Federal electorates of Ryan and Griffith
- **Internal Council stakeholders:** Council's elected representatives, senior leaders, and areas of Council that may be impacted by the design, construction or operation of the TWEGB
- **Corridor stakeholders:** this includes Aboriginal and Torres Strait Islander groups, residents and property owners adjacent to or near the preferred alignment, local businesses, road and path users, and utility and infrastructure providers
- **River users:** this includes community sailing / rowing groups, mooring users, cruise and ferry operators and boating associations
- **Advocacy and interest groups:** groups representing local community and business interests, active and public transport, and environmental issues
- **Government departments and agencies:** Queensland and Australian government departments, agencies and bodies
- **Industry representatives:** this includes professional associations and peak bodies.

A detailed list of key stakeholders is outlined in **Appendix B**.

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### 3.4 Previous engagement activities

The table below outlines the previous communication and engagement activities undertaken for the TWEGB. To date, activities have focused on introducing and raising high-level awareness of the overarching GBP and seeking feedback on proposed bridge alignments and landing locations for the TWEGB.

Activity	Purpose	Timing
<b>GBP announcement</b>	Provided initial, high-level information about the GBP to Brisbane residents. Tactics included a page on Council's website, a letter from the Lord Mayor to residents in selected suburbs, and a <i>Living in Brisbane</i> advertisement.	Late March – late May 2019
<b>2019/20 Council budget announcement</b>	Outlined Council's funding commitment to the GBP through Council budget communication activities. Supporting collateral included TV, outdoor and digital advertising, as well as social media and a city-wide mail out.	Mid-June – late June 2019
<b>Initial community consultation</b>	First phase of community consultation on the GBP to introduce residents and stakeholders to the program, build excitement and interest, and seek initial feedback on each of the bridges to help inform further project planning. Council sought feedback on a proposed alignment for the TWEGB extending from Archer Street at Toowong, to Orleigh Park near Forbes Street at West End. Engagement activities included a DL flyer mailout, webpage updates, online survey, community information sessions, pop-ups and stakeholder briefings.	11 November – Friday 6 December 2019
<b>Release GBP <i>Initial Consultation Outcomes</i> report</b>	Release of the GBP <i>Initial Consultation Outcomes</i> report which outlines key findings from the initial community consultation phase and next steps for each bridge project. Awareness was raised through a media announcement, webpage update, email to database and stakeholder notifications, Councillor briefing notes and Contact Centre update. At this time, it was announced that the TWEGB and SLWEGB would be progressed as pedestrian and cycling connections only.	Late March 2020
<b>Consultation on alignment options</b>	Community consultation on a shortlist of alignment options and landing locations for the TWEGB and SLWEGB, to help inform the selection of a preferred bridge alignment. Engagement activities included a project newsletter distributed to local residents, webpage updates, an online survey, community information sessions, pop-ups and stakeholder briefings.	23 November 2020 – Wednesday 31 March 2021
<b>Release outcomes from alignment options consultation</b>	Release of SLWEGB and TWEGB consultation summaries and reports which outline key findings from the alignment options consultation phase and next steps for each project. Awareness was raised through a media announcement, webpage update, email to database and stakeholder notifications, Councillor briefing notes and Contact Centre update. At this time, the preferred bridge alignments for the TWEGB and SLWEGB were announced.	25 May 2021

Table 1 - Previous engagement activities.

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### 4. Consultation approach

#### 4.1 Purpose and objectives

The purpose of the consultation program was to release the concept design and key findings of the preliminary business case for the TWEGB, and collect feedback from residents, businesses and other stakeholders to inform future stages of the project.

Council's key objectives for this phase of consultation were to:

- outline the concept design based on the preferred alignment including potential bridge form, layout of landing locations and key design features
- seek detailed community feedback on the concept design to help finalise the bridge design and business case for the project
- release the key findings of the preliminary business case including patronage estimates, estimated cost range, transport / economic / city-shaping benefits, options analysis and project need
- further understand local community and stakeholder values, concerns and interests
- provide a variety of channels for residents and stakeholders to give feedback and ask questions
- build awareness of the TWEGB project and its benefits.

#### 4.2 Methods

A range of activities were undertaken across four key areas as part of the consultation program:

- **Communication and media:** a program of communication and media activities were designed to create awareness and communicate project information, benefits and timeframes amongst the broader community. Opportunities for the community to provide feedback were also promoted via these methods.
- **Community consultation:** a series of consultation activities provided the opportunity for the community to learn more about the project and give feedback on the proposed bridge concept design.
- **Stakeholder engagement:** individual meetings and briefings were offered and / or held with a variety of key stakeholders including elected representatives, corridor stakeholders and community, business and advocacy groups.
- **Feedback and reporting:** a variety of opportunities and platforms were provided to ensure the community and stakeholders could provide their feedback. These platforms were widely promoted to maximise community involvement.

This process is outlined below in **Figure 2**.

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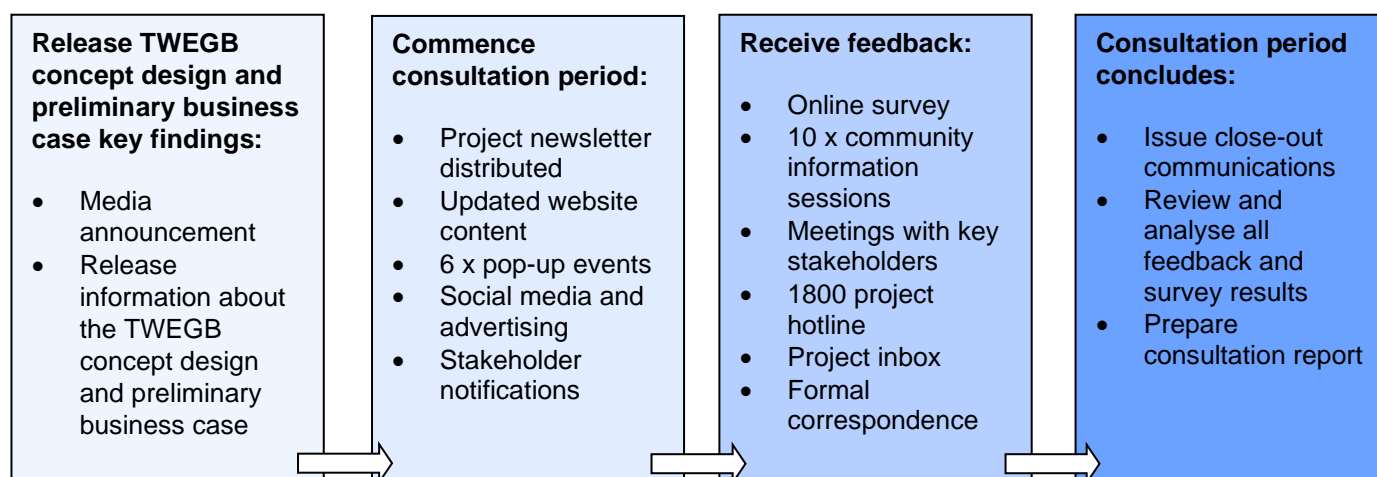


Figure 2 – Consultation process.

### 4.3 Timeframes

Community consultation on the concept design for the TWEGB and SLWEGB was advertised as a 15-week period from Monday 15 November 2021 to 28 February 2022.

Formal submissions and feedback received in the period shortly after the consultation period closed have also been included in this report.

The following table outlines the key milestones in the consultation program.

Activity	Date
Consultation period commenced (online survey and updated webpages go-live, media and advertising commenced)	15 November 2021
Project newsletter delivered to households in local project area and stakeholder notifications distributed	15 – 19 November 2021
Email to subscriber database distributed	15 November 2021
Community information sessions (10) and pop-up events (6) held across the project area	15 November 2021 – 16 February 2022
Reminder notifications to subscriber database and key stakeholders	7 – 11 February 2022
Formal consultation period concluded (online survey closed)	28 February 2022

Table 2 – Consultation program milestones.

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### 5. Communication activities

#### 5.1 Communication tools

This section outlines the communication activities undertaken to raise awareness of the TWEGB and SLWEGB consultation program and the opportunities for the community and stakeholders to provide feedback on the concept designs.

##### 5.1.1 Print communications

The table below summarises the print communications distributed to local residents in the project area during the consultation period.

Activity	Description	Distribution channel/s
<b>Project update newsletter November 2021</b>	An A4 8-page full colour newsletter was distributed between 15 November to 19 November 2021 in West End, St Lucia, Toowong, Auchenflower, Milton, Taringa, Highgate Hill and Dutton Park. The newsletter provided information about the TWEGB and SLWEGB including project background, benefits and timings, details of each concept design and how to provide feedback.	<ul style="list-style-type: none"><li>• 37,493 households and businesses</li><li>• Pop-up events and community information sessions</li><li>• Stakeholder briefings</li><li>• Council website</li><li>• The Gabba Ward and Walter Taylor Ward Offices</li></ul>
<b>Preliminary business case key findings document</b>	An A4 24-page full colour document was released that summarised the key findings of the investigations and assessments undertaken for the TWEGB preliminary business case. The document included information about the concept design, including artist impressions and plans.	<ul style="list-style-type: none"><li>• Council website</li><li>• Community information sessions</li></ul>
<b>Project flyer</b>	A DL flyer was produced to promote the TWEGB and SLWEGB projects, raise awareness around the consultation period and encourage people to have their say.	<ul style="list-style-type: none"><li>• Pop-up events and community information sessions</li></ul>
<b>Living in Brisbane newsletter</b>	Updates in the December 2021 and February 2022 editions highlighted community consultation opportunities for the TWEGB and SLWEGB.	<ul style="list-style-type: none"><li>• Distributed to households across Brisbane</li><li>• Council website</li></ul>

Table 3 – Summary of print communications distributed during consultation period (15 November 2021 to 28 February 2022).

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### 5.1.2 Digital communications

The table below summarises the digital communication tools used during the consultation period.

Activity	Description	Distribution channel/s
<b>Council website</b>	The TWEGB webpage was updated with project information including: <ul style="list-style-type: none"> <li>about the project and concept design</li> <li>media library with artist impressions and fly-through animation</li> <li>information session details and links to the online feedback survey</li> <li>preliminary business case key findings</li> <li>project background and benefits</li> <li>project timeline.</li> </ul>	<ul style="list-style-type: none"> <li>Promoted via all communication channels</li> </ul>
<b>Online feedback survey</b>	An online survey enabled the community to provide feedback on the concept design for the TWEGB. Respondents were asked to provide their overall level of support for the concept design with other questions to identify priority / importance of key design features and how they would use the green bridge.	<ul style="list-style-type: none"> <li>Promoted via all communication channels</li> </ul>
<b>Email updates to subscriber database</b>	An email update was sent on 15 November 2021 to the GBP subscriber database encouraging participation in the community consultation program. A follow-up email with a reminder of the consultation close date was issued in early February 2022.	<ul style="list-style-type: none"> <li>Distributed to approximately 3,000 subscribers</li> </ul>
<b>Key stakeholder notifications</b>	Notifications were sent to around 80 key stakeholder groups or representatives on 15 November 2021 to raise awareness of the consultation program and encourage participation. A follow-up notification with a reminder of the consultation close date was issued during w/c 7 February 2022.	<ul style="list-style-type: none"> <li>Email</li> </ul>
<b>Briefing notes</b>	Briefing notes were issued to The Gabba and Walter Taylor Ward Councillors on 15 November 2021 to advise of the release of the concept designs and provide details of the consultation program.	<ul style="list-style-type: none"> <li>Email</li> </ul>
<b>CityCat advertising</b>	A static advertisement was placed on digital screens on-board CityCat services to promote the consultation opportunities and encourage the community to provide their feedback.	<ul style="list-style-type: none"> <li>CityCat digital screens</li> </ul>
<b>Social media</b>	Council's existing social media channels (Facebook, LinkedIn and Twitter) were used to promote community information sessions and encourage feedback. Content included artist impressions and a fly-through animation of the TWEGB and SLWEGB.	<ul style="list-style-type: none"> <li>Facebook</li> <li>Twitter</li> <li>LinkedIn</li> </ul>
<b>Internal Council channels</b>	Community consultation opportunities for the TWEGB and SLWEGB were promoted on Council's internal communication channels, encouraging Council staff to have their say.	<ul style="list-style-type: none"> <li>What's News</li> <li>Digital screens</li> <li>Council Intranet homepage</li> <li>Executive Manager updates</li> </ul>

Table 4 – Summary of digital communication activities during consultation period (15 November 2021 to 28 February 2022).

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### 5.1.3 Consultation tools and collateral

The table below summarises the other communication tools used at events during the consultation period.

Activity	Description	Distribution channel/s
<b>Consultation posters</b>	The following A1 posters were developed to provide information about the project: <ul style="list-style-type: none"> <li>• 1 x TWEGB about the concept design</li> <li>• 1 x TWEGB about the project</li> <li>• 1 x TWEGB location plan</li> <li>• 1 x TWEGB landing locations</li> <li>• 1 x TWEGB and SLWEGB artist impression of both bridges and key benefits.</li> </ul>	<ul style="list-style-type: none"> <li>• Community information sessions</li> <li>• Stakeholder briefings</li> </ul>
<b>Pull-up banner</b>	A pull-up banner was utilised at community and stakeholder events.	<ul style="list-style-type: none"> <li>• Community information sessions</li> </ul>
<b>A-frame signage</b>	A-frame signage encouraging people to have their say on the TWEGB and SLWEGB was produced for use at community consultation events.	<ul style="list-style-type: none"> <li>• Pop-up events</li> <li>• Community information sessions</li> </ul>
<b>Artist impressions</b>	The following artist impressions of the concept designs were released: <ul style="list-style-type: none"> <li>• Aerial view of the TWEGB concept design</li> <li>• TWEGB rest point with seating and viewing opportunities</li> <li>• Proposed riverside park and plaza at the Toowong landing of the TWEGB</li> <li>• Landing plaza at Toowong for the TWEGB</li> <li>• Aerial view of the West End landing for the TWEGB</li> <li>• Landing plaza at West End for the TWEGB</li> <li>• Combined aerial view of the concept designs for the TWEGB and SLWEGB.</li> </ul>	<ul style="list-style-type: none"> <li>• Media</li> <li>• Council website</li> <li>• Social media</li> <li>• Consultation posters</li> </ul>
<b>3D animation</b>	A one-minute fly-through 3D animation was produced to outline the preferred alignments and concept designs for the TWEGB and SLWEGB.	<ul style="list-style-type: none"> <li>• Media</li> <li>• Council website</li> <li>• Social media</li> </ul>
<b>Contact Centre scripting</b>	Updated scripting with information about the community information sessions and other channels available for residents to provide their feedback, was provided to Council's Contact Centre.	<ul style="list-style-type: none"> <li>• Contact Centre staff</li> </ul>
<b>Contact cards</b>	Business cards with project team contact details and the web address were utilised for distribution at engagement events and stakeholder briefings.	<ul style="list-style-type: none"> <li>• Community information sessions</li> <li>• Stakeholder briefings</li> </ul>

**Table 5 – Summary of communication collateral and other tools used during consultation period (15 November 2021 to 28 February 2022).**

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### 5.2 Media and social media

#### 5.2.1 Traditional media coverage

Council publicly announced the release of the concept designs and key findings of the preliminary business cases for the TWEGB and SLWEGB on 15 November 2021. The announcement invited the community to have their say by attending an upcoming community information session, contacting the project team or completing the online feedback survey.

Following the announcement, there were approximately 34 media clips mentioning the TWEGB and SLWEGB consultation during the consultation period as outlined in the table below.

Medium	No. of media clips	Reach
Online/Print	30	23.5M
Radio	2	21.5M
TV	2	500K
<b>Total media clips: 34</b>		<b>Total media reach: 45.5M</b>

Table 6 – Summary of media reach during consultation period (15 November 2021 to 28 February 2022).

#### 5.2.2 Social media advertising

Council's existing social media channels were used throughout the consultation program to promote the community information sessions and online surveys, and to encourage residents and stakeholders to provide their feedback.

A total of three sponsored posts and four organic posts were made on Council's Facebook, LinkedIn and Twitter accounts during the consultation period. Sponsored posts were geographically targeted to the Brisbane central region. A summary of the performance of these posts is outlined in the table below:

Measure	Results
Total posts	7
Reach	107,248
Clicks (including clicks on photos)	5,005
Engagements	1,297

Table 7 - Summary of social media engagement (19 November 2021 to 2 February 2022).

#### 5.2.3 Social media coverage

Key stakeholders, including elected representatives, advocacy and interest groups, media outlets and members of the local community raised awareness of the TWEGB and SLWEGB consultation period via social media. Approximately 50 posts on social media referenced information regarding consultation including:

- promotion of community information sessions
- sharing views on the concept design and preliminary business case including design features, benefits and impacts
- commentary encouraging people to complete online surveys.

A summary of posts with the highest reach, split into three key categories, is outlined below.



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Date	Outlet	Platform	Content summary	Reach
<b>Elected representatives</b>				
15 November 2022	Lord Mayor Adrian Schrinner	Facebook/ Twitter	<i>Consultation is now open until the end of February 2022 for West End Green Bridges.</i>	19K
15 November 2022	Councillor Jonathan Sriranganathan, The Gabba Ward	Facebook	<i>Concept designs for the new Toowong-West End and St Lucia-West End pedestrian and cycling bridges have been released – shows concern for the lack of connectivity from the St Lucia bridge to UQ and the Toowong bridge, particularly on the West End side.</i>	27K
15 November 2022	Councillor James Mackay, Walter Taylor Ward	Facebook	<i>Toowong to West End Green Bridge concept design released</i>	2.2K
15 November	Michael Berkman – State Member for Maiwar	Facebook	<i>Council released some concept designs and details on consultation for both the Toowong to West End and St Lucia to West End Green Bridges.</i>	13K
16 November 2022	Amy MacMahon – State Member for South Brisbane	Facebook	<i>Council releasing some concept designs and business cases for both Toowong to West End and St Lucia to West End Green Bridges.</i>	8.2K
<b>Community groups</b>				
15 November 2022	West End Community Association	Facebook	<i>Council has released the designs for the Green Bridges. Toowong bridge is priority.</i>	6K
15 November 2022	Brisbane West BUG	Facebook	<i>Preliminary designs for Green Bridges, community consultation is open on these designs now.</i>	1.5K
26 November 2022	Brisbane CBD BUG	Facebook	<i>Team Schrinner has released new images for the proposed Toowong – West End and West End – St Lucia Green Bridges.</i>	4.4K
27 November 2022	Space4Cycling Brisbane	Facebook	<i>A good turn-out to Council's consultation session about the Toowong and St Lucia green bridges.</i>	5K
<b>Media outlets</b>				
15 November 2022	ABC Brisbane	Twitter	<i>Council releases West End green bridges designs for public comment.</i>	300K
15 November 2022	Brisbane Times	Facebook	<i>The designs for two new green bridges in Brisbane have been revealed, with works possibly starting in 2024.</i>	186K
15 November 2022	10 News First QLD	Facebook	<i>Council unveiling concept designs for bridges to link Toowong and St Lucia to West End.</i>	66K
15 November 2022	Westender	Facebook	<i>Community to have their say on the designs for the proposed green bridges.</i>	3.5K
19 November 2022	Inner City Brisbane News	Facebook	<i>Have your say on the concept design for Toowong to West End Green Bridge by completing an online survey or attending an information session.</i>	5K

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Table 8 – Summary of social media posts with highest reach (15 November 2021 to 28 February 2022).

### 5.2.4 Council website

The GBP webpages on Council's website were updated on 15 November 2021 at the start of the consultation period. The TWEGB webpage was updated to include an overview of the concept design, information session details and links to the online feedback survey, preliminary business case key findings, media library with artist impressions and the fly-through animation, project timelines, benefits and background. Throughout the consultation period, there were 7,475 unique page views on the TWEGB webpage, and a total of 21,670 unique page views across all GBP webpages.

### 5.3 Reach of communication activities

The table below provides a summary of reach across all communication activities.

Communication activity	Reach
Targeted mailouts	37,493
Website	21,670
Email updates to distribution list	3,067
Social media	107,248
Key stakeholder notifications	80
<b>Total number of people reached</b>	<b>169,558</b>

Table 9 – Summary of reach of communication activities (15 November 2021 to 28 February 2022).

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## 6. Stakeholder and community consultation activities

This section provides an overview of the formal stakeholder and community consultation activities undertaken during the consultation period for the TWEGB.

### 6.1 Summary of participation across all activities

A summary of participation across all formal consultation activities for the TWEGB during the consultation period is outlined below. This includes feedback and formal submissions received shortly after the consultation period closed.

Consultation activity	Participation and feedback
Online feedback survey – TWEGB	615 completed responses
Community information session attendees – TWEGB and SLWEGB combined	776 attendees
Community information session feedback – TWEGB	72 feedback forms
Pop-up events – TWEGB and SLWEGB combined	359 flyers distributed
Stakeholder briefings and property owner meetings – TWEGB	3 briefings / meetings
Formal written stakeholder submissions – TWEGB	6 formal submissions
Calls to the project hotline – TWEGB (1800 318 166)	6 calls
Emails received to the project inbox with feedback – TWEGB <a href="mailto:GreenBridges@brisbane.qld.gov.au">GreenBridges@brisbane.qld.gov.au</a>	37 feedback emails
Other correspondence received by the Lord Mayor and local Councillors – TWEGB	4 pieces of correspondence
Registrations for GBP email updates – TWEGB and SLWEGB combined	351 registrations

Table 10 – Summary of participation across all consultation activities (15 November 2021 to 28 February 2022).

### 6.2 Online feedback survey

An online survey enabled the community to provide feedback on the concept design for the TWEGB. Respondents were asked to provide their overall level of support for the concept design, indicate the most important design features for the bridge and landings, and specify how they would use the green bridge. The survey was accessible via a link from Council's website and was promoted via the project update, social media advertising, email notifications and other communication channels.

Council received a total of 615 completed responses to the TWEGB survey. Refer to Section 8 for the detailed results from the online survey, along with demographics of survey respondents.

### 6.3 Community information sessions

During the consultation period, 10 community information sessions were held at local venues located near the landing locations for the TWEGB and SLWEGB. Across all sessions there were 776 attendees, with 72 feedback forms completed for the TWEGB.

Each session was staffed by members of the project team from a range of disciplines. Residents were able to drop into a session to provide their feedback and ask questions about the project. Information posters were displayed at each venue, along with large artist impressions and maps showing the concept designs for the TWEGB and

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SLWEGB. The sessions were promoted through the project newsletter, pop-up events, Council website and social media posts.

*Note: Due to the impacts of COVID-19, an information session scheduled for Toowong library on 6 February 2022 was cancelled.*

The table below provides details of the 10 community information sessions held during the consultation period:

Date	Time	Location	Total attendees	Total feedback forms
17 November 2021	10am-1pm	UQ St Lucia campus (Campbell Place), 280-284 Sir Fred Schonell Drive, St Lucia	51	15
20 November 2021	9am-12 noon	Guyatt Park, Laurence Street, St Lucia	70	57
24 November 2021	11am-2pm	Queen Street Mall (Wintergarden entrance), Queen Street, Brisbane CBD	100	6
27 November 2021	9am-12 noon	Orleigh Park at Montague Road, West End	80	17
29 November 2021	4-7pm	Toowong Library (meeting rooms), 9 Sherwood Road, Toowong	25	15
30 November 2021	4-7pm	St Lucia Bowls Club, 9 Carr Street, St Lucia	4	2
4 December 2021	6am-2pm	West End Markets, Davies Park, Montague Road and Jane Street, West End	170	8
8 December 2021	4-7pm	South Brisbane Sailing Club, 68 Hill End Terrace, West End	26	10
12 February 2022	6am-2pm	West End Markets, Davies Park, Montague Road and Jane Street, West End	150	2
16 February 2022	10am-2pm	UQ St Lucia Market Day, 280-284 Sir Fred Schonell Drive, St Lucia	100	2
<b>Total</b>			<b>776</b>	<b>134</b>

Table 11 – Summary of community information sessions (15 November 2021 to 28 February 2022).

## 6.4 Pop-up events

During the consultation period, six pop-up events for the TWEGB and SLWEGB were held at high-traffic locations in the project area. Across all pop-up events, 359 flyers were handed out. Each session was staffed by two members of the project team.

Team members handed out flyers to people passing by, encouraging them to attend a community information session or complete the online survey. An A-frame sign was displayed at each location.

Date	Time	Location	Flyers distributed
16 November 2021	7.30-9am	Eleanor Schonell Bridge, Dutton Park	70
18 November 2021	7-8.30am	Guyatt Park ferry terminal, St Lucia	100
24 November 2021	4.30-6pm	Regatta ferry terminal, Toowong	43

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Date	Time	Location	Flyers distributed
25 November 2021	4.30-6pm	Toowong train station, Toowong	78
2 December 2021	6.30-8am	West End ferry terminal, West End	40
7 December 2021	7-8.30am	West End riverwalk, near Forbes Street, West End	28
<b>Total</b>			<b>359</b>

Table 12 – Summary of pop-up events (15 November 2021 to 28 February 2022).

### 6.5 Key stakeholder meetings and briefings

During the consultation period, Council proactively offered briefings to 32 stakeholder groups, including Aboriginal and Torres Strait Islander groups, elected representatives, local community and advocacy groups, and river users. In total, three individual meetings and briefings with key stakeholders were held in relation to the TWEGB. These are outlined below.

Date	Activity
2 December 2021	Briefing to Cr Jonathan Sriranganathan, The Gabba Ward
14 February 2022	Briefing to residents of Scenic Point Apartments, Archer Street, Toowong
18 February 2022	Briefing to members of the Expert Panel on Maritime Safety including South Brisbane Sailing Club, Rowing Queensland, West End Canoe Club and Sailing Australia
<b>Total number of briefings: 3</b>	

Table 13 – Key stakeholder meetings during the consultation period (15 November 2021 to 28 February 2022).

### 6.6 Formal submissions

During the consultation period, six formal written submissions in relation to the TWEGB were received from key stakeholders. Refer to Section 7 for a summary of feedback from formal submissions.

Stakeholder	Bridge	Date received
Bicycle Queensland / Brisbane CBD Bicycle User Group	TWEGB/SLWEGB	23 February 2022
Queensland Walks	TWEGB/SLWEGB	25 February 2022
Expert Panel on Maritime Safety	TWEGB/SLWEGB	28 February 2022
West End Community Association	TWEGB/SLWEGB	28 February 2022
Kurilpa Futures	TWEGB/SLWEGB	1 March 2022
Consolidated Properties Group (Developer, 600 Coronation Drive, Toowong)	TWEGB	1 March 2022
<b>Total number of submissions: 6</b>		

Table 14 – Summary of submissions received (15 November 2021 to 1 March 2022).

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### 6.7 Other correspondence

During the consultation period, an additional 47 pieces of feedback regarding the TWEGB were received via the Lord Mayor, Councillors and the dedicated GBP inbox and hotline.

<b>Feedback channel</b>	<b>Pieces of feedback</b>
Correspondence to Lord Mayor and Councillors	4
Emails to GBP inbox	37
Calls to GBP hotline	6
<b>Total pieces of other correspondence</b>	<b>47</b>

Table 15 – Summary of other correspondence received (15 November 2021 to 1 March 2022).

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## 7. Summary of feedback

### 7.1 Analysis of key feedback themes

Throughout the consultation period, Council received a number of general comments and questions about the TWEGB relating to a range of issues, including project benefits, timeframes and priority. In addition, Council received detailed feedback on the concept design, including suggestions for improvements to the bridge features and landing locations.

Residents and key stakeholders also raised a number of issues for further consideration by Council during future stages of the project, including the need for additional improvements to ongoing active transport connections, and the management of project impacts on local residents, property owners and river users during construction and operation of the TWEGB.

The feedback was received at community information sessions and stakeholder briefings, via the online survey, and via correspondence to the project inbox, project hotline, Lord Mayor and Councillors. A review of the feedback received across all activities during the consultation period was undertaken by the project team. The table below provides a summary of the key themes that emerged during this review.

Feedback theme	Summary
<b>Overall support</b>	<ul style="list-style-type: none"><li>• Strong positive feedback on the TWEGB concept design, with many people commenting the design is modern, attractive, simple and appropriate for the location.</li><li>• Support for the bridge providing more direct pedestrian and cyclist connectivity between Toowong and West End, and improving access to services, parks and entertainment in both areas.</li><li>• Strong interest and excitement around the project, with many people indicating they would use the TWEGB and keen to see the project delivered as soon as possible.</li><li>• Many people believe the TWEGB is a greater priority than the SLWEGB, with some people supportive of both projects being delivered to improve walking and cycling connectivity between Toowong, West End and UQ.</li></ul>
<b>Bridge design features</b>	<ul style="list-style-type: none"><li>• Requests for continuous shade cover along the bridge deck, with some concerns the proposed shade sail solution is unattractive, not durable, and would not provide enough protection from the weather, and there was also concerns about maintenance requirements.</li><li>• Support for separated pedestrian and cyclist / e-mobility pathways, with some suggestions for:<ul style="list-style-type: none"><li>○ wider pathways to allow traffic to pass each other</li><li>○ central cycle pathway similar to the Goodwill Bridge</li><li>○ markings and signage to encourage separation.</li></ul></li><li>• Support for a gentle bridge grade and curved alignment without ramps / loops.</li><li>• Support for a viewing / rest node and seating on the bridge.</li><li>• Some concerns around the height and colour / style of the mast, and impacts on existing views of the river and CBD, along with suggestions for alternative designs with shorter masts or less cables.</li><li>• Interest in whether the bridge can accommodate emergency service vehicles.</li><li>• Some suggestions the bridge should accommodate motorised scooters (e.g. mopeds) to encourage greater use.</li><li>• Suggestions to include green design features including solar panels, trees and landscaping.</li></ul>

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Feedback theme	Summary
	<ul style="list-style-type: none"> <li>A few suggestions for a café / coffee cart or opportunities for commercial space to be included at the bridge landings or viewing point.</li> </ul>
<b>Toowong landing (600 Coronation Drive)</b>	<ul style="list-style-type: none"> <li>Strong support for the delivery of new riverside park and plaza space at the Toowong landing, with suggestions for:               <ul style="list-style-type: none"> <li>shade and landscaping</li> <li>access to the riverfront for all users, with suggestions for a launching point for kayaks / canoes and fishing</li> <li>playground / play space</li> </ul> </li> <li>Requests to ensure the landing design does not impact on the heritage values of Middenbury House and is integrated with future development of the surrounding site.</li> <li>Some requests for additional park space to be delivered at the Toowong landing as part of the project.</li> </ul>
<b>West End landing (Orleigh Park near Forbes Street)</b>	<ul style="list-style-type: none"> <li>Support for integrating the landing plaza into the existing park and pathways.</li> <li>Requests to minimise the amount of hard surfaces / concrete at the landing and maximise greenery / landscaping.</li> <li>Concerns from property owners directly adjacent to the landing around:               <ul style="list-style-type: none"> <li>impacts on existing trees and park space</li> <li>impact on resident safety and privacy</li> <li>increased light / noise / loitering, particularly at night</li> <li>increased cyclist and pedestrian traffic.</li> </ul> </li> <li>Some concerns about flooding impacts created by the bridge at Forbes Street / Riverside Drive.</li> <li>Requests to ensure the landing design does not impact the cultural heritage values of the Cranbrook Place memorial site.</li> <li>Requests for Council to carefully consider the impact of the project on residents located directly adjacent to the West End landing during future planning and design.</li> <li>Some concerns about landscaping impacting sightlines / safety for bridge users and creating potential conflicts at the landing.</li> </ul>
<b>Ongoing connections to the active and public transport network</b>	<ul style="list-style-type: none"> <li>Interest in how bridge users will safely and easily connect with destinations in Toowong, including Archer Street, Toowong train station, Toowong Village, High Street, and Coronation Drive.</li> <li>Interest in the alignment / route of the cycle connection to the Bicentennial Bikeway through 600 Coronation Drive.</li> <li>Suggestions for dedicated cycle pathways on Archer Street, and measures to manage speed of cyclists and vehicle traffic.</li> <li>Suggestions for upgraded / new overpass or underpass to Toowong Village with better access for cyclists.</li> <li>General suggestion to improve wayfinding to / from connecting pathways to help promote frequent, safe usage.</li> <li>Interest in how Forbes Street, Riverside Drive and Hill End Terrace, West End will accommodate additional pedestrian and cyclist traffic, and what upgrades may be required.</li> <li>Suggestion for a CityGlider bus stop to be located close to the West End landing and for easy access to the Regatta ferry terminal and bus services from the Toowong landing.</li> </ul>



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Feedback theme	Summary
<b>Impact on existing river users</b>	<ul style="list-style-type: none"> <li>• Support for the proposed navigational channel and location of the single bridge pier on the Toowong side of the river.</li> <li>• Request for Council to consider additional safety measures and design improvements to reduce risk of injury to non-motorised river users from collisions.</li> <li>• Interest in the navigational clearance height of the TWEGB and how this compares to other river crossings.</li> <li>• Request for Council to consider an alternate bridge design and alignment that avoids any piers in the river, such as an arch bridge to Kayes Rocks, Toowong.</li> <li>• Interest in how Council will communicate with groups such as sailing and rowing clubs around project impacts during construction of the bridge.</li> </ul>
<b>Requests to minimise impacts on the local community and environment</b>	<ul style="list-style-type: none"> <li>• Requests to minimise the impacts to existing trees, particularly the mature Poincianas and Jacarandas at the West End landing.</li> <li>• Some concerns around the visual impacts of the mast and cables on views from adjacent properties.</li> <li>• Some concerns around impacts of increased parking on local streets from bridge users, and suggestions for additional parking to be provided near the bridge landings.</li> </ul>
<b>Project need / priority</b>	<ul style="list-style-type: none"> <li>• Most people understand the benefits of the TWEGB and are supportive of improved connectivity and more convenient access between Toowong and West End.</li> <li>• Many people are interested in the timing for delivery of the TWEGB, with some people requesting construction start as soon as possible (before 2024).</li> <li>• A small number of people believe the TWEGB is not a valuable use of ratepayer funds, won't help address traffic congestion and suggested other priorities should be considered by Council.</li> </ul>
<b>Other feedback and issues</b>	<ul style="list-style-type: none"> <li>• A number of local residents enquired about the potential for an additional ferry terminal in West End near Davies Park, and some people suggested this was a higher priority than the TWEGB.</li> <li>• Suggestions for Council to investigate green bridges at other locations including: <ul style="list-style-type: none"> <li>○ near the Hansen Factory, West End to Milton</li> <li>○ New Farm Park to Wynnum Road, East Brisbane</li> <li>○ Bulimba to Teneriffe.</li> </ul> </li> <li>• A few people suggested a preference for the TWEGB to accommodate bus services, electric vehicles or general vehicle traffic.</li> </ul>

Table 16 – Analysis of overarching feedback received for the TWEGB (15 November 2021 to 28 February 2022).

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### 7.2 Stakeholder submissions

Through the consultation period, Council received a total of six formal stakeholder submissions on the TWEGB. This included submissions from local community and advocacy groups, and property owners in the project corridor. Submissions received have been summarised and outlined in the table below.

Date received	Summary of submission
23 February 2022	<b>Bicycle Queensland and Brisbane CBD Bicycle User Group (BUG)</b> <ul style="list-style-type: none"><li>• Strong support for the TWEGB and SLWEGB, stating they will be 'extremely positive game changers' for Brisbane residents and visitors.</li><li>• Agree that both bridges will connect more residents to parks, cafes, businesses, and public transport, as well as education facilities via active travel modes.</li><li>• Support the incorporation of gentle bridge gradients to cater for people of all ages and abilities, as well as shading along the bridges.</li><li>• Support the minimalist design and subsequent negligible impacts on amenity and views for local residents.</li></ul>
25 February 2022	<b>Queensland Walks</b> <ul style="list-style-type: none"><li>• Strong support for the GPB to reduce congestion and successfully encourage more people to access active and public transport options.</li><li>• TWEGB considered a higher priority than SLWEGB due to lack of nearby direct ferry service between Toowong and West End.</li><li>• Request to provide all-weather protection and amenities such as viewing platforms, seated areas and drinking fountains.</li><li>• Request to improve connecting footpaths and shared pathways with a focus on wayfinding and accessibility to help promote safe, frequent usage (e.g. on Archer Street, into Bicentennial Bikeway).</li><li>• Request to implement additional safety measures on routes connecting to bridge landing points (e.g. speed-limited shared zone on Archer Street, raised priority crossing and drop kerb on Hill End / Riverside Terrace).</li><li>• Request to minimise pavements at landing points and incorporate increased vegetation and green space.</li></ul>
28 February 2022	<b>Expert Panel on Maritime Safety</b> ( <i>comprising South Brisbane Sailing Club, Rowing Queensland, Australian Sailing, West End Canoe Club</i> ) <ul style="list-style-type: none"><li>• Proposed locations and designs of TWEGB and SLWEGB are preferable to other options, such as bridges with two or more closely spaced piers, in limiting risks to human safety.</li><li>• Imposed safety risk to water users is considered moderate to high, however it is likely to be acceptable upon the adoption of further mitigation measures, including:<ul style="list-style-type: none"><li>○ completion of a collision analysis between powered and unpowered craft, as well as bridge piers</li><li>○ speed controls on powered recreational and commercial craft</li><li>○ pier collar/skirt design reduces risk of boat or person entrapment in all conditions</li><li>○ construction accounts for usage patterns of watercraft without causing unacceptable safety impacts.</li></ul></li></ul>
28 February 2022	<b>West End Community Association (WECA)</b> <ul style="list-style-type: none"><li>• General support for the TWEGB concept design and alignment.</li></ul>

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Date received	Summary of submission
	<ul style="list-style-type: none"> <li>• Request for the bridge design and path connections to maximise safe active transport connections to West End and Toowong destinations, and minimise disruptions to residents.</li> <li>• Requests for Council to:               <ul style="list-style-type: none"> <li>○ prevent net loss of public green space and assets within the affected suburbs, and acquire the entire site at 600 Coronation Drive for public parkland</li> <li>○ protect sites of cultural significance, including the indigenous site at Cranbrook Place</li> <li>○ limit impacts to river recreational activities</li> <li>○ suggestion for additional projects to meet cross-river transport demand i.e., construct a ferry terminal at Victoria Street.</li> </ul> </li> </ul>
1 March 2022	<p><b>Kurilpa Futures</b></p> <ul style="list-style-type: none"> <li>• Support for both projects to effectively service the needs of active transport users.</li> <li>• Specific positive features of the design include the pedestrian-cycle pathway separation and shading.</li> <li>• Request for Council to consider and outline how existing active transport networks will integrate with proposed bridge landings.</li> <li>• Suggestions for battery-supported solar panels to satisfy bridge power requirements.</li> <li>• Request for carbon and vegetation offsets ensuring no net loss, or preferably net gain, and transparent reporting.</li> <li>• Request to minimise visual and auditory impact of design and incorporate public art into the final design.</li> </ul>
1 March 2022	<p><b>Consolidated Properties Group</b> (<i>Developer, 600 Coronation Drive, Toowong</i>)</p> <ul style="list-style-type: none"> <li>• Support for the TWEGB as a significant public asset and enduring, well-utilised legacy for Brisbane City.</li> <li>• Request to integrate with the planned development's proposed landscaping and pedestrian areas.</li> <li>• Request to recognise protections of the heritage listed Middenbury House.</li> <li>• Request to consider future residents' privacy, and minimise noise and light pollution, in the design and construction of the bridge.</li> </ul>

Table 17 – Summary of stakeholder formal submissions (15 November 2021 to 1 March 2022).

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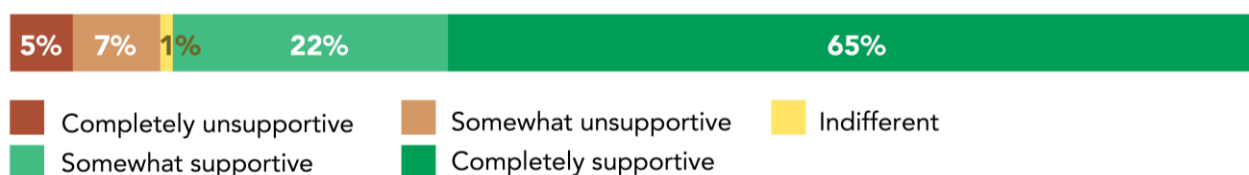
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### 8. Online survey results

Through the online survey, Council received a total of 615 responses providing feedback on the TWEGB concept design. The key results, along with demographic information about survey respondents, are outlined in the section below.

#### 8.1 Overall support for the concept design

Respondents were asked to indicate their level of overall support for the TWEGB concept design. The graph below outlines the percentage of responses for each level of support.



Respondents were asked to outline what they liked about the design. A review of all survey responses identified the following common themes:

- Broad positive feedback on the single-mast cable stay bridge form, which many respondents considered attractive, modern and visually appealing
- Full shade cover along the length of the bridge deck is an important design element for bridge users
- Support for dedicated pathways and clear separation between pedestrians and cyclists / e-mobility users
- Recognition of improved connectivity benefits for green travel between Toowong and West End
- Opportunities to provide new riverside park space and improve access to existing parks are supported.

Respondents were asked to outline what they did not like about the design and how it could be improved. A review of all survey responses identified the following common themes:

- Some concerns about the visual impacts of the bridge form, including the height / scale of the mast and colour / style of the bridge structure
- Concerns about the design, durability, and functionality of the proposed shade solution
- The need for improvements to the local road / path network to safely connect bridge users to the landing locations, and concern around what impacts these may have on local residents and road users
- Feedback on landing locations to reduce the amount of hard landscaping, maintain existing green space / trees, and protect nearby existing cultural and heritage sites including Middenbury House and Cranbrook Place
- Some requests for additional park space to be delivered as part of the project at the Toowong landing beyond what is proposed in the concept design

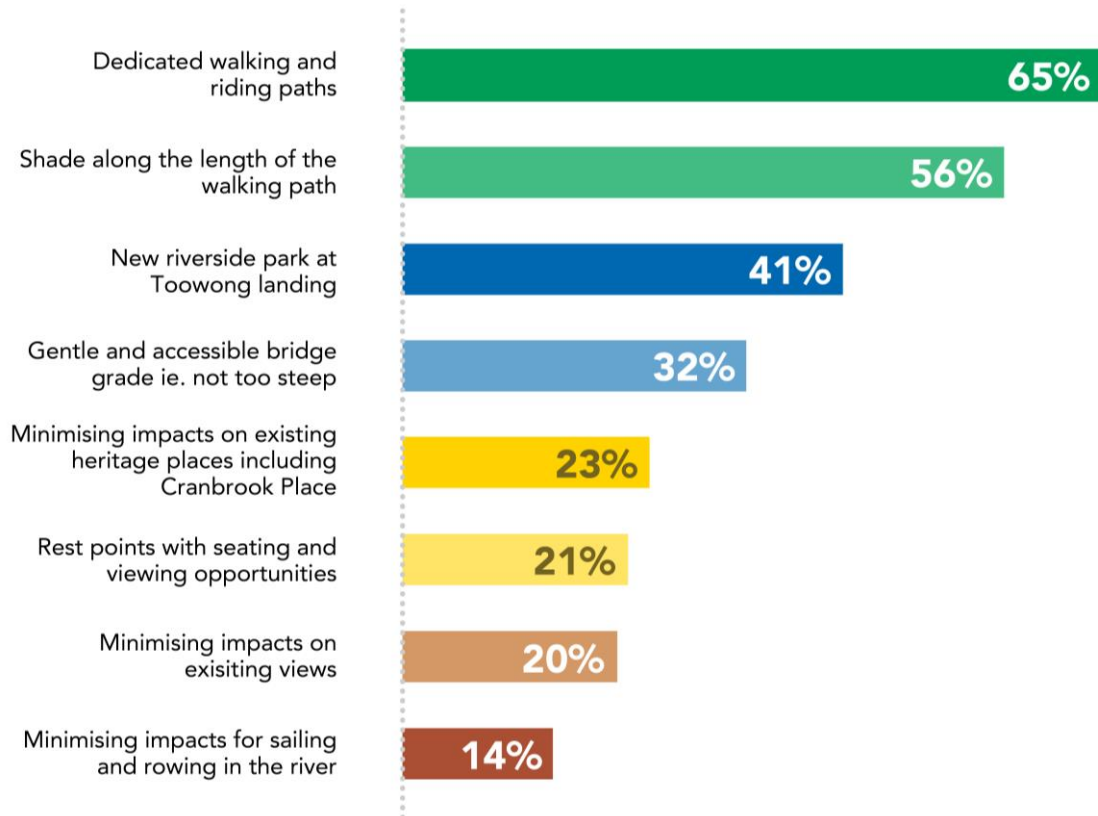
# TOOWONG TO WEST END GREEN BRIDGE

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### 8.2 Overall design features

Respondents were asked to indicate what features they valued most about the TWEGB concept design. The graph below outlines the percentage of respondents that ranked each feature as the 'most important'.

*Note: Survey respondents could select up to three features as most important.*



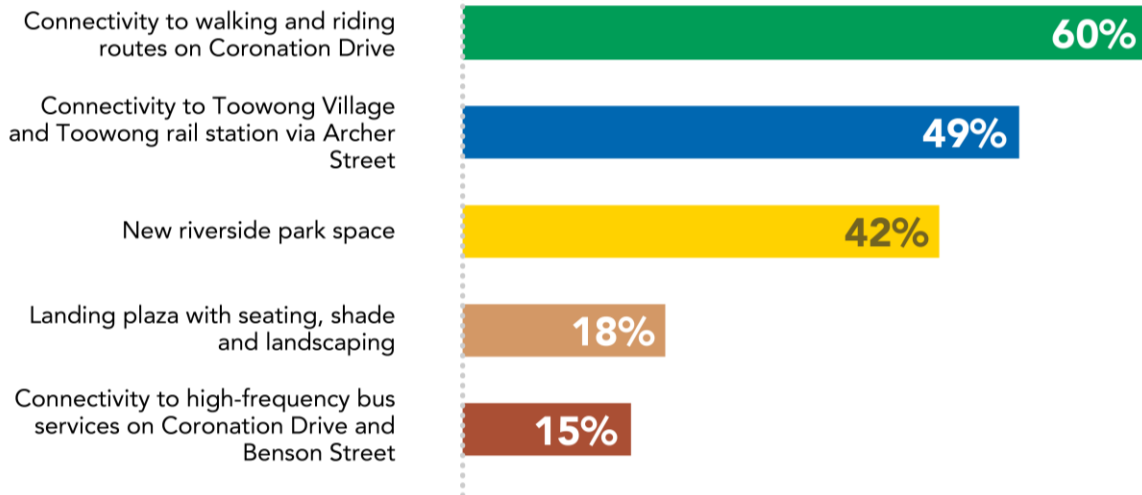
### 8.3 Toowong landing

Respondents were asked to indicate what they valued most about the design and location of the Toowong landing. The graph below outlines the percentage of respondents that ranked each feature as the 'most important'.

*Note: Survey respondents could rank their top four responses.*

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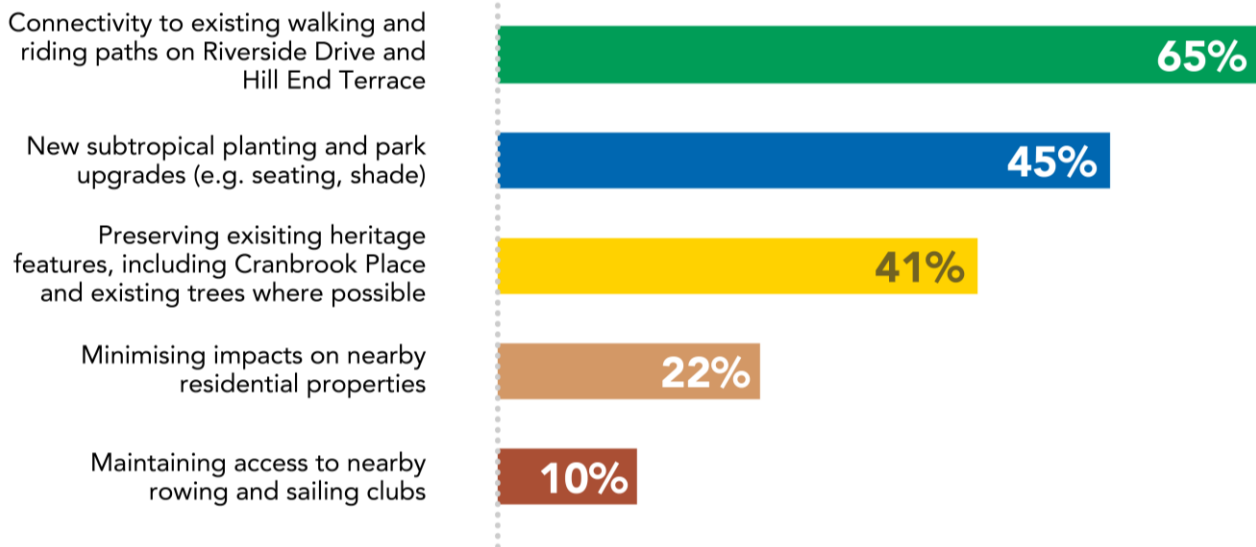
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### 8.4 West End landing

Respondents were asked to indicate what they valued most about the design and location of the West End landing. The graph below outlines the percentage of respondents that ranked each feature as the 'most important'.

*Note: Survey respondents could rank their top four responses.*



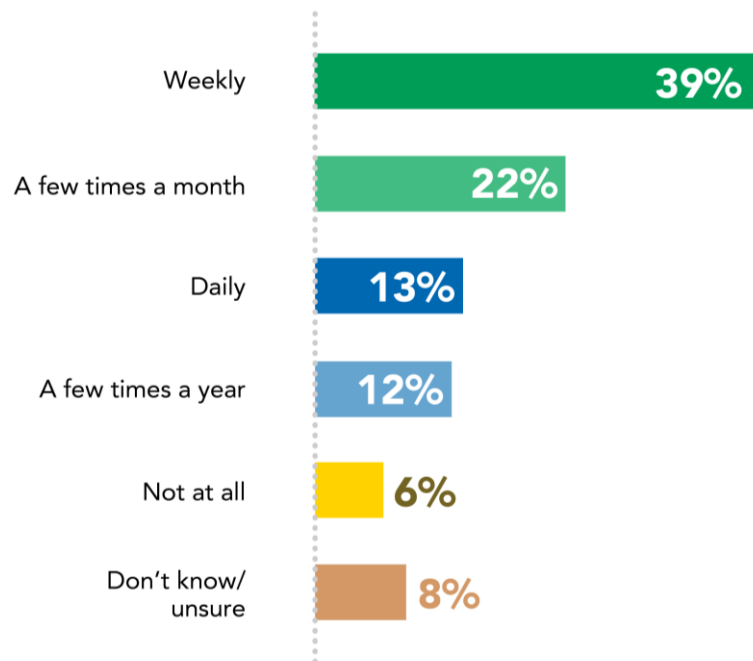
### 8.5 Bridge usage

#### 8.5.1 Frequency of travel

Respondents were asked how often they would use the TWEGB. The graph below outlines the percentage of respondents who would use the bridge at different frequencies.

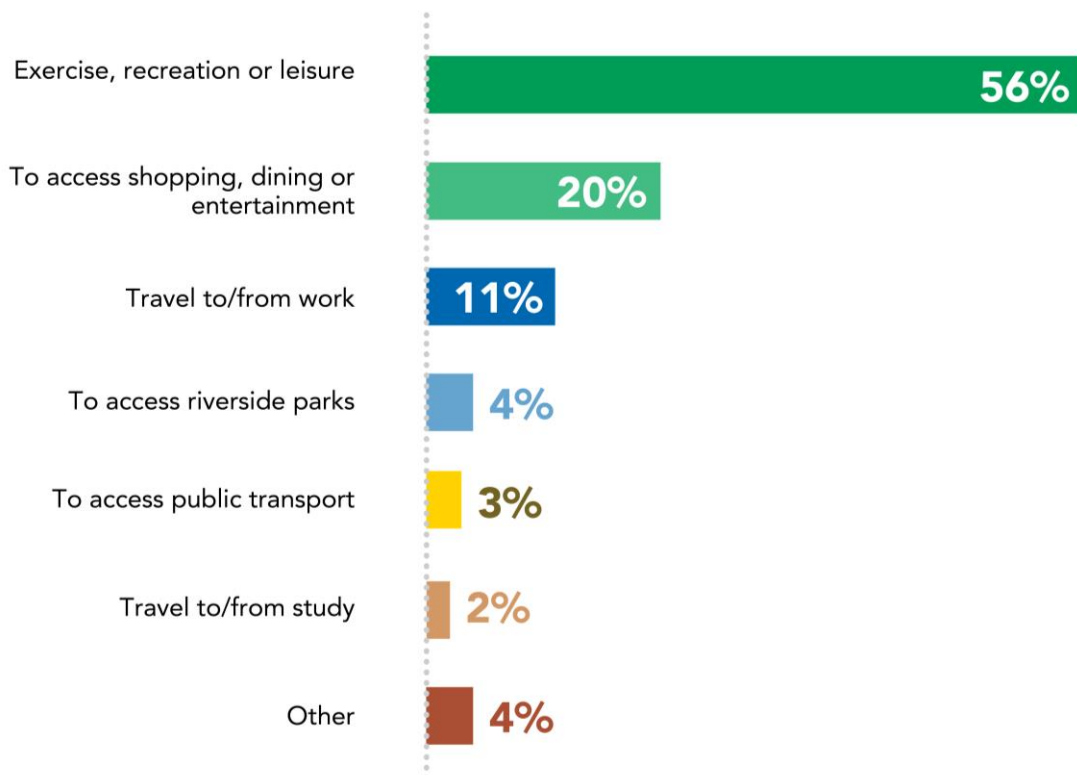
# TOOWONG TO WEST END GREEN BRIDGE

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### 8.5.2 Travel purpose

Respondents were asked to indicate their main purpose for using the TWEGB. The graph below outlines the percentage of respondents who would use the bridge for different purposes.



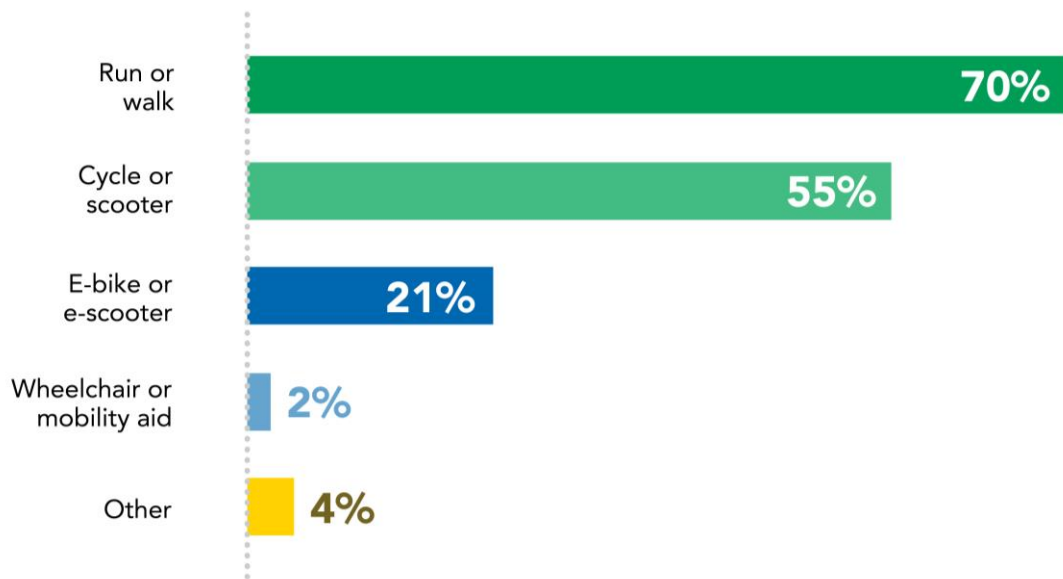
### 8.5.3 Travel mode

Respondents were asked how they would mainly travel on the TWEGB. The graph below outlines the percentage of respondents who would use the bridge via different active transport modes.

*Note: Survey respondents could select multiple responses.*

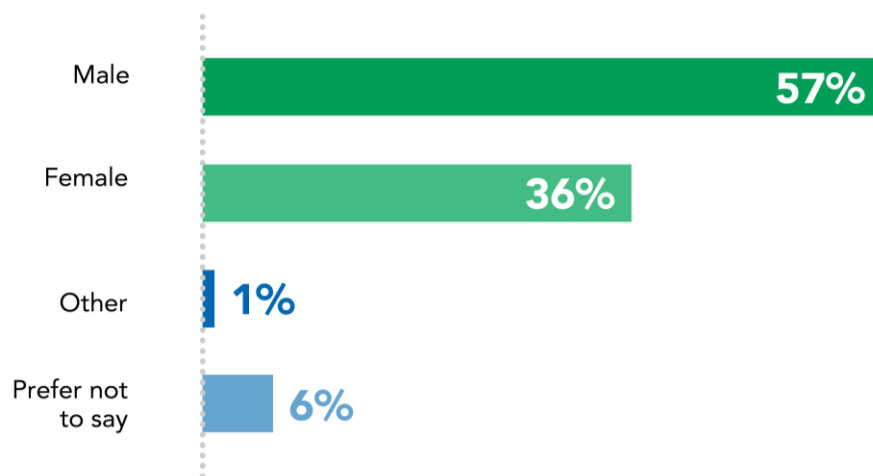
# TOOWONG TO WEST END GREEN BRIDGE

## Concept Design Consultation Report



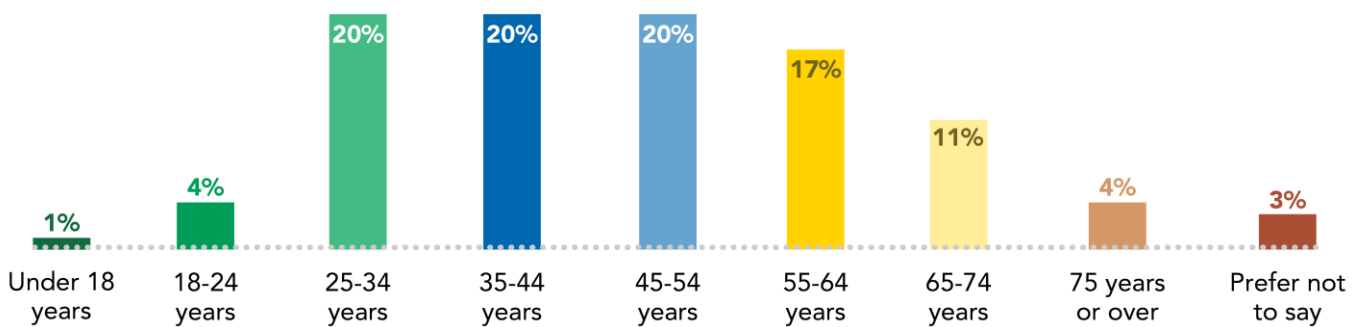
### 8.6 Survey respondent demographics

#### 8.6.1 Gender of survey respondents



#### 8.6.2 Age of survey respondents

Were

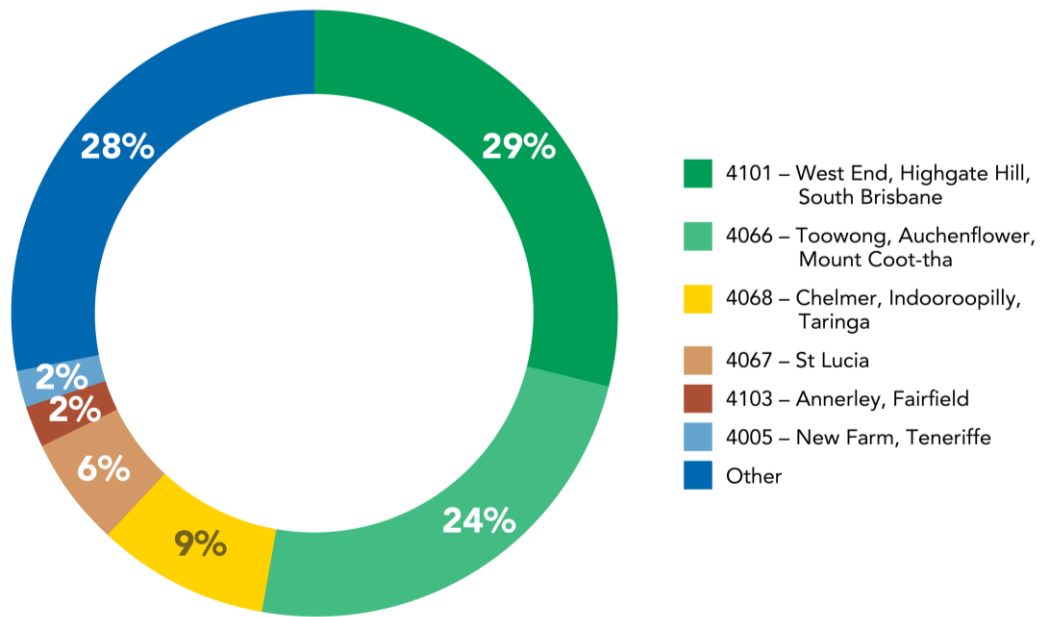




# TOOWONG TO WEST END GREEN BRIDGE

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### 8.6.3 Residential postcode of survey respondents



# TOOWONG TO WEST END GREEN BRIDGE

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### 9. Conclusion

From 15 November 2021 to 28 February 2022, Council undertook community consultation on the concept designs for both the TWEGB and SLWEGB. The consultation period followed an initial consultation phase in late 2019, and further consultation on bridge alignment options in late 2020 and early 2021.

Residents, businesses and other key stakeholders had the opportunity to provide their feedback on the concept design for the TWEGB, which was based on the preferred alignment from the south-east corner of 600 Coronation Drive, Toowong to Orleigh Park (near Forbes Street), West End. Community feedback was provided across 10 community information sessions, six pop-up events, via an online survey, and through the project's 1800 hotline and dedicated email inbox.

The project team also met with local stakeholder groups and received formal submissions. In total, 743 pieces of feedback were received for the TWEGB, including 615 online survey responses.

Following the consultation period, Council reviewed and summarised all feedback to determine overall support for the TWEGB concept design, as well as key issues for consideration during the next phase of the project.

Overall, key feedback included:

- strong support for the TWEGB concept design, with 87% of online survey respondents completely or somewhat supportive of the proposed design
- many requests for the TWEGB to be delivered as a priority over the SLWEGB, with some requests to start construction as soon as possible
- general positive feedback on the proposed single mast cable-stay bridge form, with many people commenting the design is modern, attractive, simple and appropriate for the location
- some concerns around design features such as the durability and functionality of the proposed shade cover, as well as the height and visual impact of the bridge mast
- interest in how bridge users will safely and easily connect with destinations in Toowong and West End, and what upgrades to local roads / pathways may be required
- support for the delivery of a new riverside park and plaza space at the Toowong landing
- support to integrate the landing plaza into the existing park and pathways at the West End landing
- some concerns around impacts to existing trees and public green space, as well as existing sites of cultural and historical significance, such as Cranbrook Place and Middenbury House
- interest in construction timing and impacts, particularly from local residents and river users.

# TOOWONG TO WEST END GREEN BRIDGE

## Concept Design Consultation Report

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### 9.1 Next steps

Council recognises the positive level of support for the TWEGB and SLWEGB as vital cross-river links that will make it easier for residents and visitors to travel around our city into the future.

Feedback from consultation on the concept designs will play a critical role in future development of each project, including final design treatments, ongoing connections to the city-wide walking and riding network, and management of impacts during construction.

While planning for the TWEGB and SLWEGB was paused in 2022 to prioritise flood recovery activities across Brisbane, Council will seek additional contributions from the Queensland and Australian governments to help Council deliver these critical projects. If funding is secured during the flood recovery effort, Council will consider progressing the detailed design and procurement process for these bridges to ensure they can be delivered sooner than anticipated.

Initial environmental and social assessments undertaken for the preliminary business case have identified a range of matters that will require further investigation and management through future planning phases. This includes potential flooding impacts, protection of heritage places, land matters (including private property requirements), potential noise and vibration during construction, and potential impacts to local amenity.

To ensure the necessary land is preserved for the future construction of the TWEGB, Council has been in ongoing discussions with the owners and developers of the proposed landing site for the TWEGB at 600 Coronation Drive, Toowong. Funding has been set aside this financial year to progress land acquisition at this site, confirming Council's commitment to deliver the TWEGB, once funding is secured to deliver the project.

In June 2022, the GPB was included in Infrastructure Australia's *Infrastructure Priority List* as an early-stage proposal, confirming the program is economically significant to the nation and recognising the role it will play in shaping our city for generations to come.

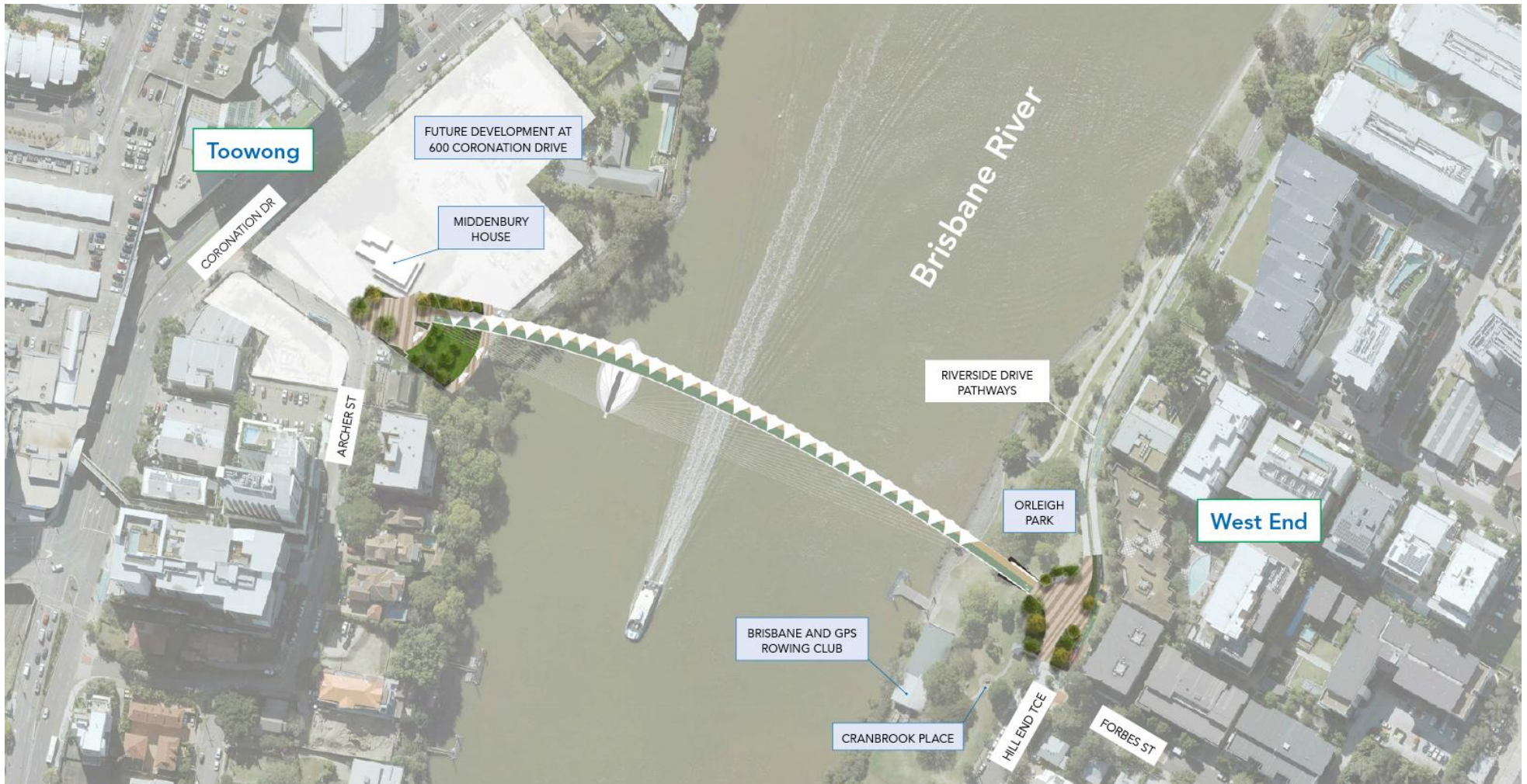
Council's commitment of investing up to \$550 million to deliver the GBP remains on track, with construction of both the Kangaroo Point and Breakfast Creek Green Bridges underway and expected to be complete by 2024.

Council will keep the community informed about the new green bridges and will provide a further opportunity for feedback on the TWEGB and SLWEGB during future phases of project planning.

# TOOWONG TO WEST END GREEN BRIDGE

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### Appendix A. Concept design project plan



# TOOWONG TO WEST END GREEN BRIDGE

## Concept Design Consultation Report

### Appendix B. List of key stakeholders

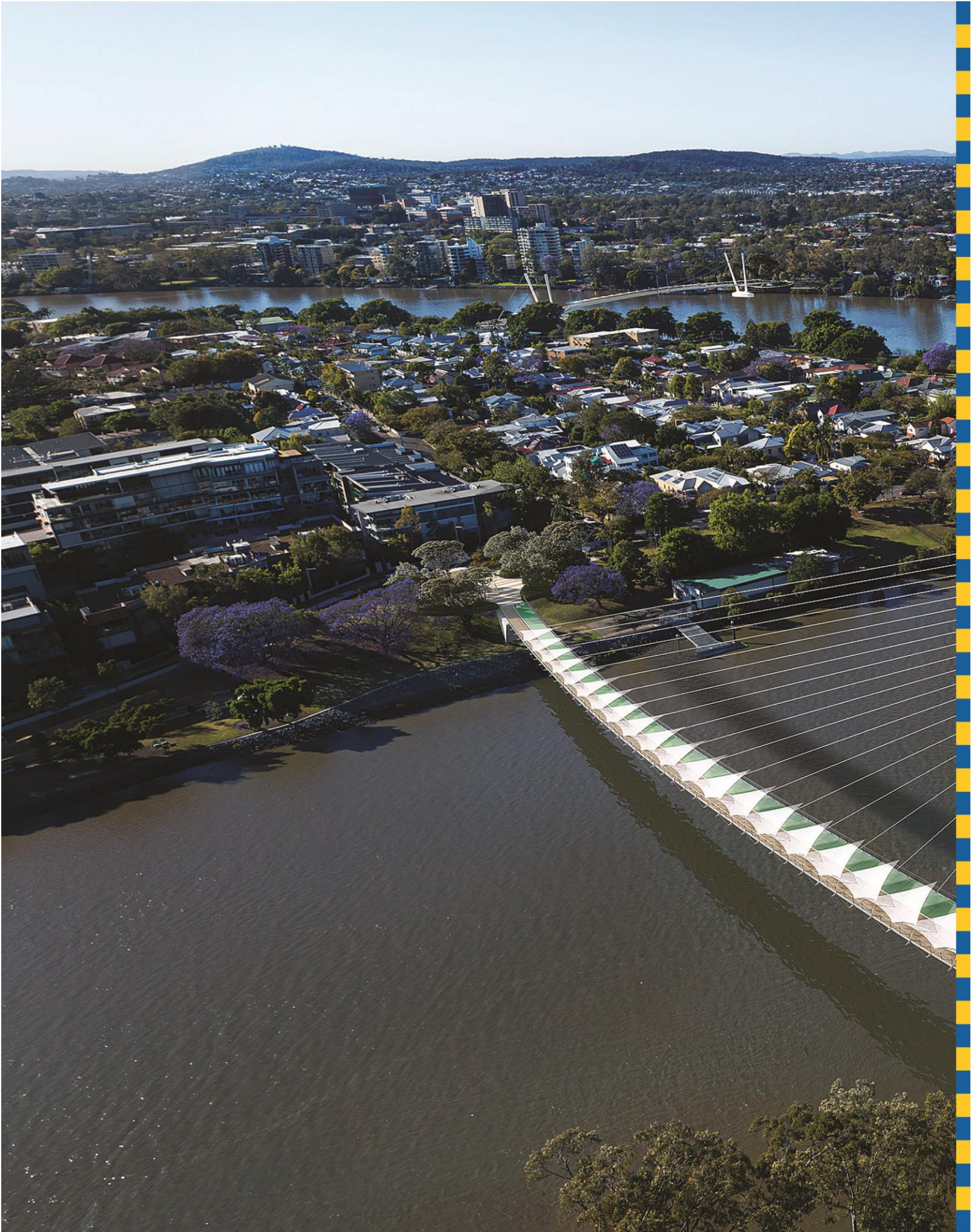
Groups	Stakeholders
<b>Aboriginal and Torres Strait Islander groups</b>	<ul style="list-style-type: none"><li>• Link Up (Qld)</li><li>• Turrbal Traditional Owners</li><li>• Moreton-Yuggera People</li><li>• Jagera Daran</li><li>• Yugara-Yugarapul Aboriginal Corporation</li><li>• Danggan Balun (Five Rivers Group)</li><li>• Quandamooka Yoolooburrabee Aboriginal Corporation (QYAC)</li><li>• Jinibara Aboriginal Corporation</li></ul>
<b>Directly affected and adjacent property owners</b>	<ul style="list-style-type: none"><li>• 600 Coronation Drive, Toowong</li><li>• 20 Archer Street, Toowong</li><li>• South Brisbane Sailing Club, Orleigh Park, West End</li><li>• Brisbane and GPS Rowing Club, Orleigh Park, West End</li><li>• Riverpoint Apartments, Forbes Street, West End</li></ul>
<b>Elected representatives</b>	<ul style="list-style-type: none"><li>• Cr Jonathan Sriranganathan, The Gabba Ward</li><li>• Cr James Mackay, Walter Taylor Ward</li><li>• Amy MacMahon MP, State Member for South Brisbane</li><li>• Michael Berkman MP, State Member for Maiwar</li><li>• Julian Simmonds MP, Federal Member for Ryan (as at November 2021)</li><li>• Terri Butler MP, Federal Member for Griffith (as at November 2021)</li></ul>
<b>Corridor stakeholders</b>	<ul style="list-style-type: none"><li>• Residents, businesses and property owners on Archer Street, Coronation Drive and Glen Road, Toowong</li><li>• Residents, businesses and property owners on Forbes Street, Drury Street, Ferry Road and Hill End Terrace, West End</li><li>• Pedestrians</li><li>• Cyclists</li><li>• Scooter and e-mobility device users</li><li>• Motorists</li><li>• Commuters</li><li>• Taxi and rideshare operators</li><li>• Users with accessibility needs</li><li>• Utility providers including Telstra and Energex</li></ul>
<b>Community, business and advocacy groups</b>	<ul style="list-style-type: none"><li>• Bicycle User Groups (Brisbane CBD, East, West and UQ)</li><li>• Bicycle Queensland</li><li>• Brisbane Road Runners Club</li><li>• Brisbane Residents United</li><li>• Business South Bank</li><li>• Cancer Council of Queensland</li><li>• Choice, Passion, Life (CPL)</li><li>• Engineers Australia</li><li>• Friends of Guyatt Park</li><li>• Guide Dogs Qld</li></ul>

# TOOWONG TO WEST END GREEN BRIDGE

## Concept Design Consultation Report

Groups	Stakeholders
	<ul style="list-style-type: none"> <li>• Kurilpa Futures</li> <li>• Park IT (Park in Toowong)</li> <li>• Queensland Walks</li> <li>• RACQ</li> <li>• Space4Cycling</li> <li>• Spinal Life</li> <li>• St Lucia Residents Association</li> <li>• Toowong Residents Group</li> <li>• Toowong Village</li> <li>• Turrbal Association</li> <li>• West End Community Association</li> <li>• West End Traders Association</li> </ul>
<b>River users</b>	<ul style="list-style-type: none"> <li>• Brisbane and GPS Rowing Club</li> <li>• Rowing Queensland</li> <li>• South Brisbane Sailing Club</li> <li>• Toowong Rowing Club</li> <li>• West End Canoe Club</li> <li>• Boat / cruise operators</li> <li>• Residents with private moorings</li> <li>• Dragon Boat Queensland</li> <li>• Paddle Queensland</li> <li>• Commercial Rowing Club</li> <li>• Boating Industry Association</li> <li>• Sailing Australia</li> </ul>
<b>Education providers</b>	<ul style="list-style-type: none"> <li>• Brisbane Boys' College</li> <li>• University of Queensland</li> </ul>
<b>Government departments and agencies</b>	<ul style="list-style-type: none"> <li>• Active Transport Advisory Committee</li> <li>• Cross River Rail Delivery Authority</li> <li>• Department of Transport and Main Roads / TransLink</li> <li>• Department of Environment and Science</li> <li>• Department of Tourism, Innovation and Sport</li> <li>• Department of State Development, Infrastructure, Local Government and Planning</li> <li>• Maritime Safety Queensland</li> <li>• Queensland Police Service</li> <li>• Queensland Fire and Emergency Services</li> <li>• Queensland Ambulance</li> </ul>

Appendix B - List of key stakeholders for TWEGB concept design consultation




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Every effort is made to ensure that  
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